

Exam Code: **C_FSM_2211**

Exam Name | SAP Certified Associate - SAP Field Service Management

Total No. of Questions: 80

Passing Percentage: 70%

Exam Duration: 180 Minutes.



Question 1

What is the correct order of structural elements in SAP Field Service Management, from high to low?

- A. Cluster, account, company, organizational level
- B. Organizational level, account, company, region
- C. Account, cluster, company, organizational level
- D. Region, cluster, account, organizational level

Answer A

Question 2

What is SAP's approach to integrating SAP S/4HANA Service with SAP Field Service Management?

- A. On-premise-based using the SAP CRM middleware
- B. Cloud-based using SAP Cloud Integration
- C. On-premise-based using SAP Process Integration
- D. Cloud-based using the FSM Cloud Connector

Answer 2

Question 3

Which report template can you use to list the time, material, and expenses linked to an activity?

- A. Service Checkout Report
- B. Time and Material Journal
- C. Sales Report
- D. Checklist Report

Answer A

Question 4

How can you use CoreSQL in SAP Field Service Management? Note: There are 3 correct answers to this question

- A. You can only reference data transfer objects via variable definition.
- B. You can edit the data on the company database
- C. You can only reference data transfer objects via alias
- D. You can use version control for data transfer objects.
- E. You can query the data on the company database.

Answer C D E

Question 5

For which of the following steps in the service process scheduling lifecycle is the dispatcher typically responsible? Note: There are 2 correct answers to this question

- A. Release the assignment.
- B. Perform the activity checkout
- C. Set the service call to Technically Completed.
- D. Set the service call to Finished.

Answer A C

